

# Nashi



## NASHI OVIAN PLUS

### Instruction manual

Thank you for purchasing our INTELLIGENT TOILET.

Please read this manual carefully and use it properly.

Please keep this manual in a safe place and be sure to read it carefully before use.

※Note: This instruction manual includes a service guide.

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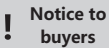
Installation instructions

Installation instructions..... 18

- The contents described in this manual include, but are not limited to, product materials, processes, and functional characteristics. Please refer to the latest version of the manual, as the content may differ from the actual product due to the improvement of the production process or the update of the product.

Safety precautions

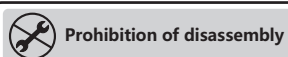
This product is a Class I appliance. Please follow the following precautions for your safety. These precautions are closely related to the safety of the user's body and property. Please read it carefully and follow it strictly.



The remote control configured in this machine is a full-featured remote control. Depending on the model you buy, some functions of the remote control may not be available on this machine.

- ※ To prevent the danger of arbitrary resetting of the fuse, this product is closed to the fuse. Do not use fuses that do not meet the product specifications.
- ※ The schematic meaning is as follows.

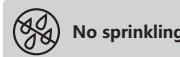
	<b>Warning</b>	Indicates the risk of death or serious injury to the user if the product is mishandled.
	<b>Attention</b>	Indicates that improper handling of the product may result in injury or material harm to the user.
	<b>Disassembly is prohibited</b>	It means prohibited. The meaning of the picture on the left is "disassembly is prohibited."
	<b>Must comply</b>	It means that it must be observed. The meaning of the picture on the left is "Strictly comply."



Never disassemble or repair and modify by yourself. (May cause fire or electric shock.)



1. This product is an electronic product. Please do not install the product in splashing water or wet places.  
  
When installed in bathrooms with bathtubs and toilets, please install exhaust fans and other exhaust equipment to ensure smooth airflow. (Otherwise, it may lead to fire or electric shock.)
  2. Keep the power plug as far away from the bathtub as possible, in a place set more than 1 meter from the bathtub. (Otherwise, it may lead to fire or electric shock.)
- ※Please contact the installation company if you do not have waterproof treatment.



Do not sprinkle water on the main body or power source. (May result in fire or electric shock.)

## Prohibition

It is prohibited to use a product that has malfunctioned. Unplug the power and close the water valve to terminate the water supply in the following cases.

Failure refers to.

- When the main body or water pipe is leaking
- When the product is cracked or broken
- When there is an abnormal sound or odor
- When the product emits smoke
- When the product is abnormally hot



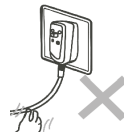
Prohibition

- It is prohibited to use products that have malfunctioned. Otherwise, it may lead to fire or electric shock and indoor water seepage.
- It is prohibited to use water sources other than tap water or potable water.
- Otherwise, it may lead to skin inflammation.

- It is prohibited to use loose or shaky power outlets.
- Otherwise, it may lead to fire or electric shock.
- It is prohibited to use a power supply or socket beyond the specification and only use AC220V~ AC power.
- Multi-socket outlets are prone to over-specification, which may lead to heat and cause a fire.



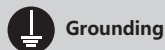
It is prohibited to apply excessive force to the power plug or to damage it.  
It is prohibited to modify or assemble it arbitrarily.  
It is prohibited to twist or pull the power cord by force.  
It is prohibited to place heavy objects on it.



Must comply

- The warm seat may lead to low-temperature burns.
- Please turn off the seat temperature switch when sitting on the seat for a long time.
- The following groups of people use the warm seat and warm air drying function to help close the seat to adjust the temperature.

Children, elderly people, and other users who are unable to adjust the appropriate temperature by themselves.  
Those who are not physically free and cannot respond according to their own consciousness  
Those who are taking sleep supplements, those who are alcoholics, those who are overly tired, etc. who are likely to fall asleep after sitting.



Grounding

Check if the power supply is grounded?  
If the power supply is not grounded, it may lead to electric leakage and electric shock, and other malfunctions.  
For grounding work, please contact the nearest electrical installation company.

## Attention



Attention

Persons with physical, perceptual, or mental ability deficiencies or lack of experience and common sense should not use this product.  
If you want to use it, you must be supervised or instructed by the person in charge of safety on the use of the product.  
Children, the elderly, the physically and mentally disabled, or those who lack experience and common sense must be accompanied by a guardian before use.  
Do not allow children to play with the apparatus to avoid personal or apparatus injury.



Must comply

No flammable items such as fireworks are placed around the area.  
This must be observed, or a fire may result.  
Lighted cigarettes and other incendiary materials must not be put into the toilet to avoid fire!



Prohibited wet hand touch

It is prohibited to plug and unplug the power supply with wet hands.  
Otherwise, it may lead to fire or electric shock.



Prohibition

It is prohibited to step on the seat, seat cover, and the main body and prohibit the placement of heavy objects on it.  
- Otherwise, the product may be broken, resulting in injury.  
- Otherwise, it may make the product break leading to water seepage in the room.



It is prohibited to stuff fingers or debris in the warm air outlet.  
It is prohibited to touch the warm air outlet with hands or cover it with clothes.  
- Otherwise, it may lead to burns or fire.

It is prohibited to bend or flatten the connecting water pipe.  
- Otherwise, it may lead to water leakage.  
- Otherwise, the water pressure may become low, or no water may come out.



It is prohibited to use kitchen cleaners when cleaning.  
- Connecting water pipes should be tightened accurately otherwise, it may lead to water seepage in the room.

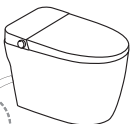
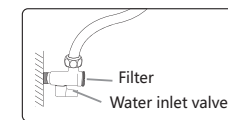
It is prohibited to disconnect the water pipe while the water valve is in operation.  
- Otherwise, water may splash.

Do not dispose of any debris in the toilet except excrement and toilet paper.  
- Otherwise, the toilet may be clogged, or sewage may come out and cause water seepage in the room.  
It is strictly forbidden to dispose of items such as combs and toothbrushes in the toilet.



Must comply

Make sure to tighten the filter when installing it.  
- It may cause water leakage when not installed tightly.  
When the product leaks, close the water inlet valve and stop providing water.

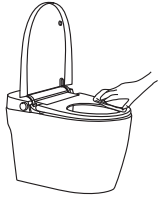


The bathroom room temperature is maintained at a room temperature of not less than 5°C.  
- If the water freezes, it may make the drain or the main body break and leak or malfunction.

## Precautions in use

Please follow the following matters:

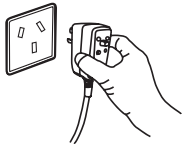
Please use a soft cloth with water to wipe the main body, seat, and seat cover.



Avoid splashing urine on the main body or spout.  
- This may cause malfunction.



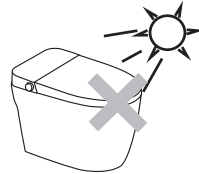
Please disconnect the power when not in use for a long time.



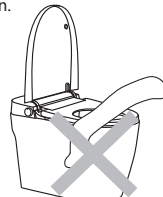
Radio and other street ports should be used at a certain distance from this product.  
- This may make noise from the radio.

Please do not install in direct light.

- It may lead to product discoloration, breakage, and remote control failure.



Do not cover the touch base sensing area and remote control sensing area.  
- This may cause the touch base induction and remote control to malfunction.



Please turn off the main power during thunderstorms.  
- Not turning it off may result in a lightning strike, causing personal injury or equipment failure.



Do not lean the upper body against the seat cover when using.  
- This may cause defects or breakage of the seat cover.

### WEEE Guide

When disposing of products or parts of products as waste, please separate them and dispose of them separately. In order to prevent damage to the environment and human beings, it is recommended to separate and recycle resources and reuse them.

Consumers should contact the point of sale where the product was purchased or government agencies to confirm how to recycle environmentally.

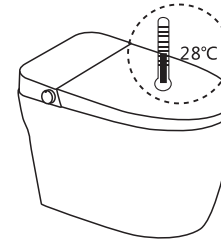
Industrial users should contact the supplier of the product to confirm the purchase conditions. This product should be disposed of separately from other industrial waste products.



## The correct way to use

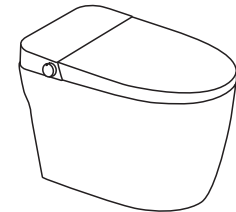
### Use the power saving function

Set the power-saving state, and the seat temperature is maintained at about 28 °C. When there is someone on the seat in the power-saving state, the power-saving state is automatically lifted, and the normal temperature control state is carried out.



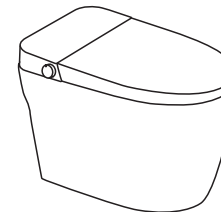
### Automatic standby

In no operation, no seat temperature, no seat state, the machine automatically enters standby mode after 3 minutes. The display and knob lights go out.



### Please close the seat cover

Close the seat cover can prevent the seat surface heat to the outside and thus save electricity.



### How to use the foot sensor function

There is no operation away from the seat state, the foot sensor senses an object blocking the sensing area, and the buzzer "tick" performs a flush action.

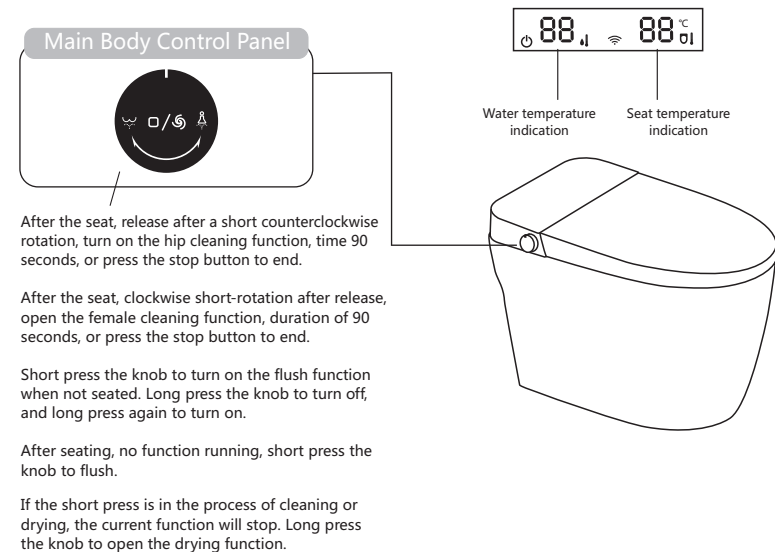
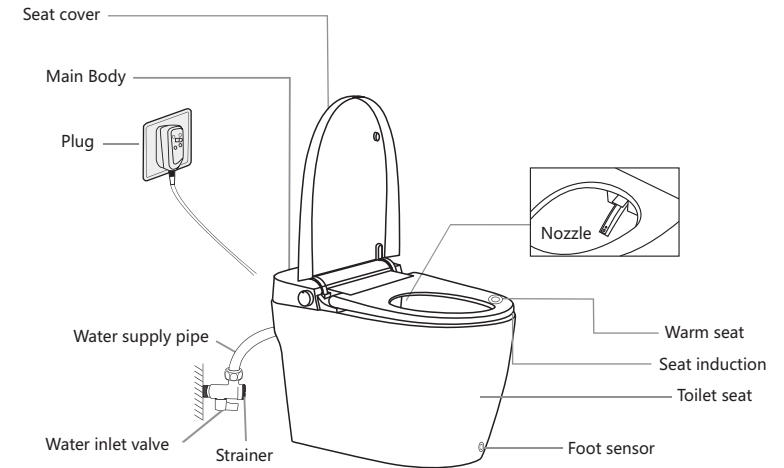
### ! Must comply

Please use tap water for water supply, do not use other water sources other than tap water that do not meet sanitary standards.  
- It will cause inflammation of the cleaning area or equipment failure.

## Features

Differentiation	Function	Detailed features
Basic functions	Hip washing	Anal cleaning function
	Female washing	Female-specific cleaning
	Powerful laxative	Washing function for constipation patients
	Warm air drying	Dry the buttocks with warm air
	Adjusting water pressure	Water volume and pressure adjustment function
	Washing position adjustment	Adjustable washing position function
	Mobile cleaning	Multi-directional washing function with moving nozzles front and back
Convenience functions	Adjustable water temperature	Adjusting water temperature
	Adjustable seat temperature	Adjust the seat temperature
	Adjustable air temperature	Adjust the warm air temperature
	Remote control function	All functions can be operated with one remote control. Easy to use
	Status display	Indicates the working status of the smart toilet
	Foot sensing flushing	Execute flushing and other actions by foot covering the foot sensor (optional)
Quick functions	Automatic flushing	Automatic flushing after people leave the seat
	Remote flush	Remote flushing by remote control
	Power saving	Power saving function during non-use
Comfort functions	Air bubble cleaning	Add bubbles to the washing water to make it softer and more comfortable
	Warm seat	Adjustable seat temperature more warm feeling
	Seat cover slow lowering	The use of damping devices to make the seat cover flip smoothly and low noise
	Soft lighting	LED shimmer lighting toilet, feel cozy when using
	Deodorization	Keep the air in the bathroom fresh
	UV sterilization	UV germicidal lamp through ultraviolet light to kill bacteria, and viruses (optional)
Safety functions	Anti-overheating	Installed temperature fuse to prevent the water temperature and wind temperature from being too high and injuring people
	Anti-leakage	Set leakage protection device to eliminate accidents
Auxiliary functions	Backup button	Button for use when the remote control fails
	Manual flush	Flush with manual button in case of power failure (optional)
	Self-check	Self-sensing and reminding when the product has abnormalities
Cleaning functions	Nozzle cleaning	Before and after cleaning, use strong water pressure to clean the nozzle itself
	Cleaning nozzle button	Button for cleaning the nozzle
	Anti-fouling treatment	Anti-soiling treatment inside the toilet

## Name of each part of the structure



## Preparation and confirmation before use

## Preparation and confirmation before use

### 1 Preparation

#### 1 Installation of the battery

##### Advice

- ① Take off the remote control from the hanging frame.  
- Push up the remote control by holding both ends with your hands.
- ② Open the battery cover on the back of the remote control.
- ③ Install 2 AAA batteries according to the positive and negative battery icon
- ④ Cover the battery cover

##### About the battery

- To prevent the battery from rupturing or leakage of liquid, please follow the following items.
    - Use two batteries of the same type
    - The battery should be removed when not in use for a long time
    - Do not use rechargeable batteries
- The current settings (temperature, power saving, auto flush) may be released after replacing the batteries, so please reset them.

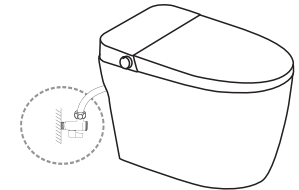
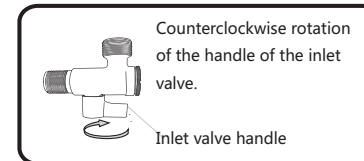
#### 2 Verify that the power plug is plugged in



##### Advice

Unplug the power cord when replacing batteries or repairing

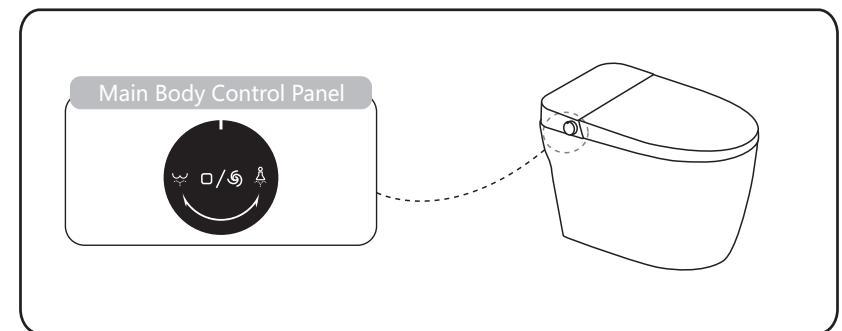
#### 3 Open the water inlet valve



### 1 Precautions

#### 4 Confirm knob light

- Does the knob light illuminate?

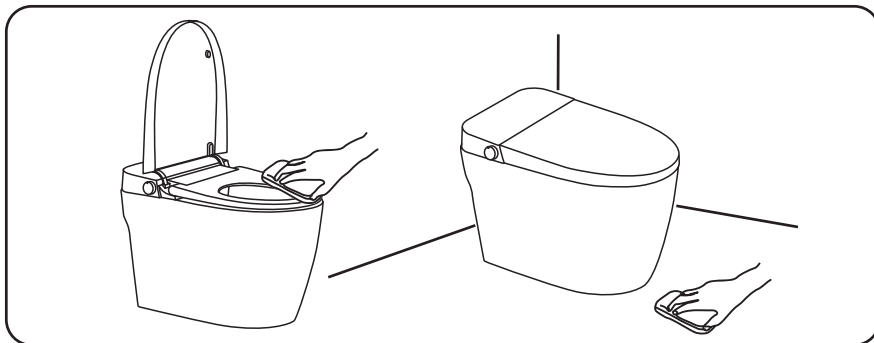


## Cleaning method

### Daily cleaning method

#### ◆ Clean the main body, commode, and seat cover

- Use a water-soaked soft cloth
  - Wipe gently with a soft cloth dampened with water.
- When it stains the toilet soap
  - Wipe off the toilet soap with a soft cloth dampened with water and wipe off the remaining water.
- When it is dirty
  - Wipe with a soft cloth dampened with diluted kitchen detergent (neutral).
  - Wipe off the remaining water after cleaning.
- Clean the bathroom floor
  - Wipe the bathroom floor clean with a damp towel if there are traces of urine spilled from the commode or sewage dropped from the cleaning tools.



This product is an electronic product. Please pay attention to prevent the product internal water.

#### Advice

Keep the induction part of the contact base and the induction head of the remote control clean. The dirty induction area may cause the set function to operate incorrectly or not to operate.

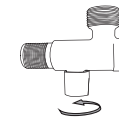
## Cleaning method

### ◆ Clean the filter

- Please clean the filter when you feel the water column pressure decreases during cleaning.

#### 1 Please close the water valve and stop the water supply

Turn the handle of the water inlet valve clockwise.

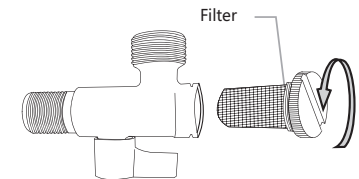


#### Attention

- It is prohibited to remove the filter without closing the water valve.
- Water will be ejected.

#### 2 Disassemble the filter

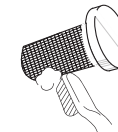
Split the filter by rotating it counterclockwise.



#### 3 Cleaning

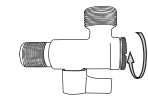
Dismantle the filter and clean up any dirt on the filter.

- Dirt is cleaned up with a toothbrush and other utensils.
- Dirt such as dust or buildup inside the water valve is cleaned with a rag.



#### 4 Reinstall the filter

Reinstall the filter by turning it clockwise.



#### Attention

- The filter must be installed tightly.
- Inadequate tightening during installation can lead to water leakage.

#### 5 Open the water valve

Turn the handle of the water inlet valve counterclockwise to open the water valve.

- Please check again if there is any water leakage when feeding water.



#### Advice

#### Clean the filter

- Do not use any cleaning agent. Clean with water.
- Do not use too much force when cleaning. It may deform the filter.

## Troubleshooting and repair

### Warning

Do not disassemble, repair or modify by yourself except for maintenance technicians.  
(May cause fire or electric shock)

When the product works abnormally, please check the following matters, and if you still can't troubleshoot, please contact our company or local after-sales service department.

### I: Body

Phenomenon	Confirmation matters	Treatment
It cannot be turned on	Whether the power is out	Please wait until the power is restored
	Whether the power plug is plugged in	Please insert the power plug into the socket
	Whether the power is not on	Please turn on the power

### II: Washing the buttocks and washing for women

Phenomenon	Confirmation matters	Treatment
No water can be ejected	Whether the water is cut off	Please wait until the water cut is lifted
	Whether the angle valve is closed	Please open the angle valve
	Whether the nozzle is blocked by foreign objects	Please clean the nozzle
	Whether the human seat induction switch has action	Please adjust the sitting position
Insufficient water temperature	Whether the gear is too low	Please reset the water temperature
	Whether set to "no heating" state	
Water stoppage midway	Whether the wash time to automatically stop	Please start the washing function again
	Whether the human seat sensor switch has action	Please adjust the sitting position and restart
Low water pressure	Whether the water pressure strength is in the weak position	Please reset the water pressure
	Whether the filter is blocked	Please clean the water inlet filter part
	Whether the inlet pipe is folded	Restore the pipeline status

## Troubleshooting and repair

### III: Drying function

Phenomenon	Confirmation matters	Treatment
Low warm air temperature	Whether the gear is too low	Please reset the air temperature
	Whether set to "no heating" state	
Warm air stops midway	Whether the drying time to automatically stop	Please start the drying function again
	Whether the human seat induction switch has action	Please adjust the sitting position and restart

### IV: Seat heating

Phenomenon	Confirmation matters	Treatment
Not enough seat temperature	Whether turn on the power-saving function	Exit power-saving function
	Whether the gear is set too low	Reset seat temperature

### V: Seat heating

Phenomenon	Confirmation matters	Treatment
No automatic flushing	Whether the water is stopped	Please wait until the water cut is lifted
	Whether the angle valve is closed	Please open the angle valve
	Whether the angle valve is blocked	Please clean the angle valve filter
	Whether the seat time is shorter than 10S	Please seat time more than 10S



## Service / Repair guide

Before requesting a repair, please check each item in the "When you think it's broken" section.

### ● Warranty

- This manual is accompanied by a warranty, which must be filled out at the time of purchase, including the place of purchase and the date of installation.
- When confirming that it is correct, keep it in a safe place.
- The warranty period is 2 years.

### ● Market supply period of accessories for maintenance

- The market supply period for repair parts is 6 years from the date of production of the product.

### ● When requesting repairs during the warranty period

- If the product is still abnormal after reading the manual again and confirming it, please contact the customer service center and ask for repair.
- When requesting repair, a warranty certificate must be provided.

#### Content to be provided when contacting

- |                                |                     |
|--------------------------------|---------------------|
| - Address, name, phone number  | - Product name      |
|                                | - No.               |
| - Maintenance convenience date | - Installation date |

### ● When requesting repair for products that have exceeded the repair period

- Please consult with the place of purchase first.
- After the repair or the product has been used normally, the product will be repaired according to the customer's request for a fee.

### Regular checkups recommended (charge)

- For safer, longer and faster use of the product, we recommend giving the product a regular inspection if it has been installed for more than 3 years.

### Breakdown of repair costs (when repair is requested)

The repair fee is composed of [technical fee], [parts fee] and [visit fee].

[ Technical fee ] refers to the cost of doing the inspection of the fault, repair and replacement parts and inspection after the repair.

[ Parts fee ] is the cost of the parts used in the repair.

[ Visit fee ] is the cost of the technician to and from the location of the fault.

## Quality Warranty Card

Our company will guarantee the product quality according to the content of this warranty card. Please fill out this warranty card and contact our service center when the product fails.

Model :		Code :	
Name :			
Company :			
Address :			
City :		Nationality :	
Phone number :		Fax number :	
E-mail :			
Purchase office (seal) :			
Address :			
Installation date :			
Warranty period is 2 years			

The warranty card must be filled out at the time of purchase, and the style and content must be confirmed to be correct for safekeeping.

### Free maintenance provisions

1. If a failure occurs after normal use in accordance with the manual and the contents of the precautions for use, the repair will be free of charge during the warranty period.
2. Please contact the purchase office or customer service center for repair during the warranty period, and present the warranty card when repairing.
3. The following cases will be repaired within the warranty period for a fee.
  - Failure due to inattention or negligence during use and failure due to improper repair or modification.
  - Failure or damage that occurs by moving the installation position.
  - Failure and damage occurring due to fire, earthquake, flood, lightning and other natural disasters, public hazards or abnormal voltage.
  - Failure or damage occurring due to the use of non-specified power source (voltage, frequency).
  - Failure or damage occurring due to use for purposes other than general household use.
  - Cases in which this warranty card cannot be presented.
  - When the warranty card is not filled in with the customer's name, place of purchase, date of installation, etc., or when the contents are modified without permission.
4. This warranty card is valid only in China.
5. This warranty card is no longer issued, please keep it in a safe place.

### About the service







#### Customer rights

The customer has the right to warranty repair in case of failure within 2 years from the date of purchase. However, in the event of a breakdown due to the customer's fault or an act of nature, we will charge for repairs even during the warranty period.

Installation instructions

1 Safety precautions

The diagram and its meaning are as follows:

 <b>Warning</b>	Indicates that improper use of the product may result in death or serious injury to the user.
 <b>Attention</b>	Indicates that improper use of the product may result in injury or material damage to the user.
 <b>Prohibited to disassemble</b>	It is prohibited to split or modify the main body.
 <b>Must comply</b>	Indicates that it is necessary to pass the guard, and the left picture indicates to avoid the guard strictly.
<b>Caution</b>	
 <b>Prohibit</b>	It is prohibited to step on, hit or place heavy objects on the seat, cover or body. It may lead to injury or water leakage.
 <b>Must comply</b>	Please use the specified accessories when installing.

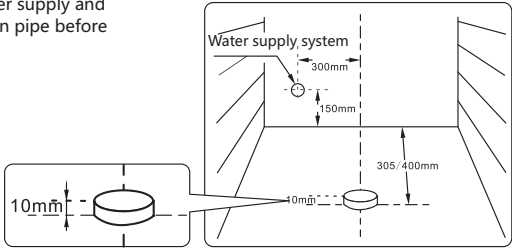
2 Notes on the installation environment

① Installation space

Please make sure that the opening and closing of the door does not interfere with the installation of the product while ensuring the space required for installation.

- The water supply pipe should be more than 150mm away from the floor.
- May discolor the wall.

Confirm the location of the water supply and the position set by the PVC drain pipe before installation.

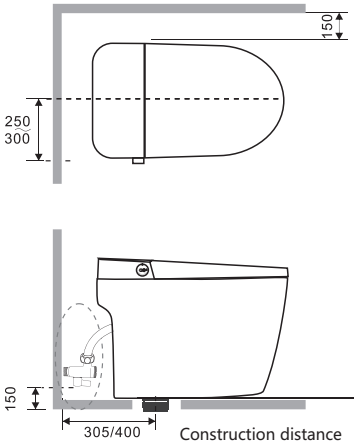


② Water pressure

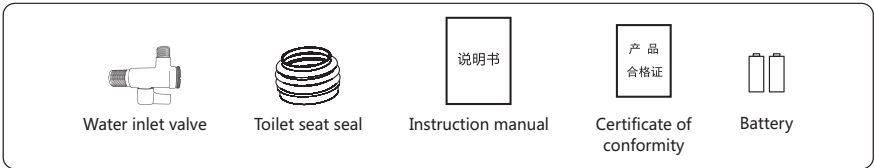
The minimum use water pressure is 2.5 bar. If the pressure is not reached, the product cannot flush dirt out of the toilet.

Installation instructions

③ Installation drawing (unit: mm)



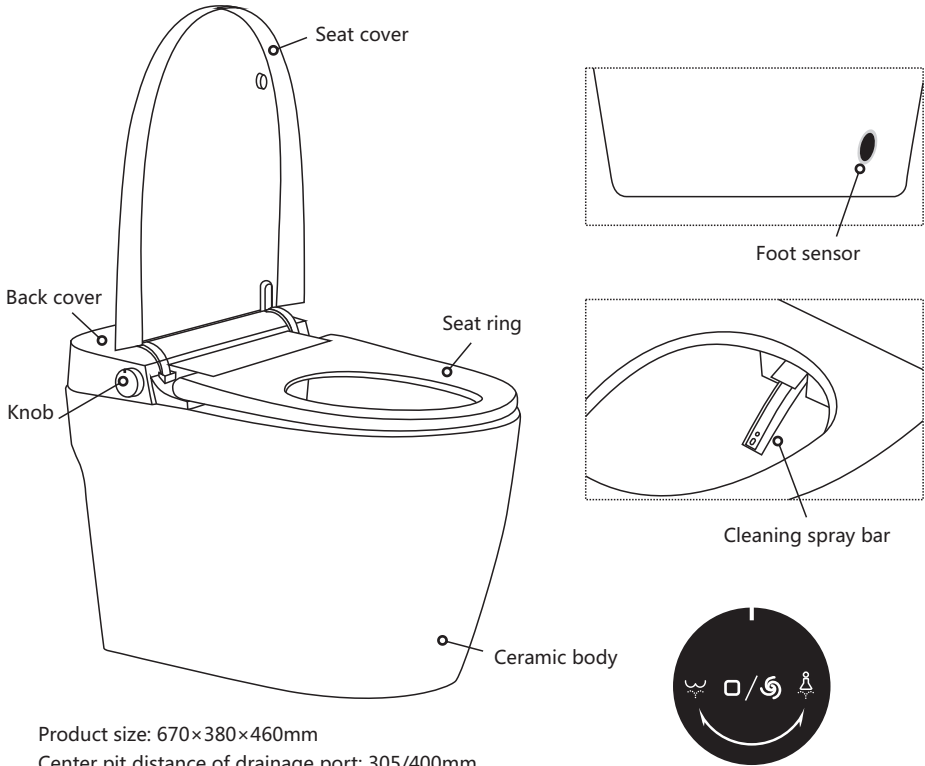
3 Annex content



Specification parameters

Item		Content
Rated power supply		220V-50HZ / 110V-60HZ (Refer to production nameplate on toilet)
Rated power		1280W(Inlet water temperature about 15±1., inlet water pressure 0.2Mpa)
Maximum power		1650W
Applicable water pressure		2'5 bar (models require water intake greater than or equal to 20L/min)
Flushing method		Jet siphoning
Product size		670*380*460
Cleaning device	Cleaning water flow	The water consumption of buttock washing is about 0.5-0.7L/min
		The water consumption of gynecological washing is about 0.5-0.7L/min
	Water pressure strength	Four speeds for gynecological and buttock washing
	Temperature adjustment	Four grades of room temperature/about 34/about 37/about 40(±1°)
	Heater power	1600W
	Safety device	Water temperature sensor
Seat	Heater power	45W
	Temperature regulation	Four-speed normal temperature/about 34/about 37/about 40 (±2°)
	Buffering device	Hydro-mechanical slow descent / multifunctional electric damping (only with automatic flip-up lid)
	Safety device	Temperature sensor Temperature fuse
Warm wind	Heater power	270W
	Temperature regulation	Four-speed Normal temperature/approx. 45/approx. 50/approx. 55 (±5°)
	Buffering device	Thermal fuse Thermostat




Name of each part



■ Knob indicator description

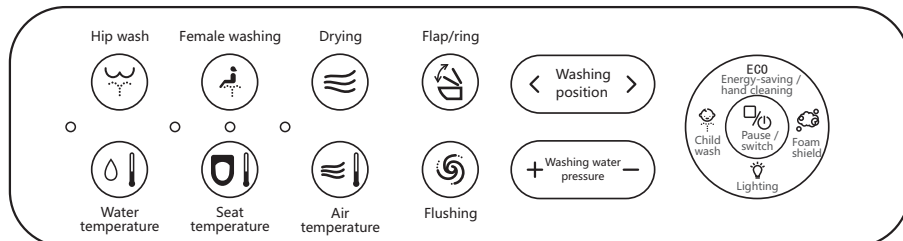
1. Power on state, the knob indicator is red.
2. Human body seated, the knob indicator is white.
3. Hip wash state, the knob indicator is blue.
4. Women's wash state, the knob indicator is green.
5. Drying state, the knob indicator is purple.

■ Knob use instructions









-  After entering the seat, release after a short counterclockwise rotation, open the hip cleaning function, time 90 seconds, or press the stop button to end.
-  After entering the seat, release the knob after a short clockwise rotation, open the female cleaning function, time 90 seconds, or press the stop button to end.
- Short press the knob when not seated to turn on the flush function. Long press the knob to turn off, and long press again to turn on.
-  After seating, when no function is running, short press the knob to flush; such as a short press in the process of cleaning or drying, the current function will stop. Long press the knob to turn on the drying function.

## Instructions for using the remote control


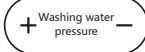





### ■ Remote Control



### ■ Instructions for using the remote control keys

-  Hip wash: short press this key to open the hip wash. Wash time 90 seconds; short press again to enter the mobile wash. Time to function automatically end, or press the stop button to end.
-  Female washing: short press this key to open the female washing, washing time of 90 seconds; short press again to enter the mobile washing. Time to the end of the function automatically or press the stop button to end.
-  Drying: short press this button to open the drying function; open the automatic drying. After the end of the wash (hip wash, women's wash, child wash) time, automatically run drying.
-  Flip cover/circle: repeatedly press this button to open and close the seat cover in turn (only with automatic damping products).
-  Water temperature: repeated short press this key. The water temperature can be adjusted from low to high cycle.
-  Seat temperature: repeatedly press this key. The seat temperature can be adjusted from low to high cycle.
-  Wind temperature: repeated short press this key. The wind temperature can be adjusted from low to high cycle.
-  Flush: short press this key to start the toilet flush function.

## Instructions for using the remote control

-  Washing position: after the washing function is turned on, short press this key to adjust the spray bar forward or backward.
-  Washing water pressure: after the washing function is turned on, short press this key to adjust the water size.
-  Energy-saving / hand clean: long press this key, hand clean state, after the nozzle to the most remote, self-cleaning mouth drainage, 1 minute after the automatic end of the hand clean process, press the pause button to exit the hand clean state. Energy-saving default is off. Short press this key to enter the energy-saving state, and the seat temperature is set to 34 °C.
-  Child wash: short press this key to enter the child wash mode; water temperature and water pressure are not adjustable in child wash mode.
-  Lighting: short press to turn on or off the night light.
-  Foam shield: foam shield is closed by default. In the power-on state, long press this key, and the buzzer sounds 1 for opening the foam shield function sound 2 for closing the foam shield function (only for products with foam shield function).
-  Pause / switch: in the cleaning, drying, and other functions running, short press this key to stop the corresponding function. Long press this key to open the service shutdown.